

Velecta Paramount Paris blow dryers are covered by a one year unlimited free labor warranty with proof of purchase. Blow dryer parts (such as filters and housing) broken as a result of dropping are not covered and are priced based upon required replacement parts. Any other repairs are fully covered.

During the first 30 days, you will receive an exchange from the seller with proof of purchase for any defective blow dryers.

To have a blow dryer repaired:

1. Make check payable to: Groom It in the amount of \$25.00.
If from Alaska or Hawaii, send \$30.00.
2. Include your name, shipping address and daytime telephone number.
3. Ship the blow dryer (do not send nozzles) to:
Groom It
Attention: Velecta Repair
3305 Glendale Blvd
Los Angeles, CA 90039
(323) 663-5953
Email Address: tronarr57@gmail.com
4. Enclose a proof of purchase such as copy of invoice to ensure warranty coverage.
5. Include a brief description of the blow dryer's performance issue.
6. Do not send nozzles with the blow dryer

You may purchase these parts from Groom-It:
Concentrator nozzle \$5.00 each
Rear cover \$10.00 each
Rear filter \$5.00 each